

## **Terms & Conditions**

### **About Us:**

In India, the Website is owned, managed and operated by SPRIX Manabie Education Private Limited, a company incorporated under the Companies Act, 2013 having its registered office at C-5, Safdarjung Development Area, Green Park, New Delhi, Delhi-110016

You are required to go through these Terms and Conditions before using our Website which includes its features, products or services offered to you.

These conditions are applied to all the users who access or use our Website for different purposes. Further, these conditions along with the Privacy Policy and other documents, updated on the Website from time to time shall govern your use of the Website. Accordingly, when you access the Website, it is subject to your acceptance of the terms and conditions along with other documents. Accordingly, you should go through the same. In case you do not agree with any of the terms and conditions mentioned here or anywhere in the Privacy Policy, then you should refrain from accessing our Website in any manner.

### **Services:**

We offer you content which includes but is not limited to audios, videos and written content, mock tests, live sessions/ videos through various modes.

You agree and acknowledge that we retain the right to modify, discontinue at any time any service or features on our Website.

### **Right to Access and Account Creation**

In order to access the Website, you will be required to register and create an account by providing the details mentioned thereon. You may access certain features on our Website for free of cost. However, there are certain services which are chargeable. Accordingly, the details of the services along with their corresponding services can be found on our Website. You can make payments by purchasing subscriptions.

The purchase is subject to various conditions like validity of your subscription, access only the content for which you have made payment, revision of prices, transfer/ selling, copying of content or subscription to anybody without consent.

In case of users below the age of 18, we request you to take consent and use the Website under supervision of a parent/ guardian. In case it is found out during the course of use of the Website that the age requirements are not met, access to the Website can be restricted or the subscription may be revoked.

You may use the Website, subject to the following conditions:

- a. Distribution of content without permission from us is prohibited;
- b. Acting in a manner through illegal, unlawful or fraudulent means;
- c. Comply with all applicable laws and regulations;

**Use of Website:**

You may be able to access the content made available to you only during the subscription period. After the end of the period, your subscription comes to an end, i.e., you may not be able to access the content anymore.

**Communications**

By providing information when visiting our Website or purchasing any subscription like phone number, email address, you authorize us to send you communications via email, SMS. Further, there is always an option of unsubscribing or opting out from any communication in the bottom of any email.

**Temporary Unavailability:**

You agree that you will not hold us responsible for any losses that may be incurred by you if the Website is unavailable at any moment due to maintenance or for any other reasons.

**Confidentiality:**

It is your responsibility to maintain the confidentiality of your login credentials to prevent any unauthorized access. In case of any issues regarding login credentials being disclosed, change your password at the earliest and inform us, with complete details so that we can prevent any unauthorized access.

**Payments Policy:**

In order to make payment for purchasing any subscription, you can follow the instructions on our Website.

You can make payments through UPI & eNACH. All the payments made on the Website shall be subject to applicable taxes including Goods and Service Taxes (GST) or other similar taxes as applicable in your country from where the account has been created.

To access any chargeable materials, the payments has to be made in advance or in installments as agreed.

When you make payment, the Website does not have a payment method itself. It facilitates payment through third-party payment gateways to process payments applicable to the Services offered by us. You may be directed to an external Website. We do not guarantee or take responsibility regarding use of personal information by them therefore it is advised to read their policies, terms and conditions before using their services.

You shall indemnify us against all losses, damages caused to you through any act or omission by any such third party.

We collect payments through our Website only and not through any third party except as mentioned above. In case of any queries, you can reach out to us on the details mentioned on our Website.

### **Cancellation & Refund Policy:**

We request you to kindly and carefully go through the Refund Policy before purchasing any subscription or in case at any time you may want to cancel the subscription and claim refund of the fee paid. Please note that cancellation of subscription means that you may not be able to access the features provided to you upon your purchase, however, your account may continue to exist on our Website.

### **Missed Classes / Rescheduling Policy**

In case of absence, a make-up class may be arranged at an additional cost equivalent to one regular class fee of the same month.

### **Addressing your concerns:**

Deletion of account may be done by you yourself by clicking on the Delete Account option given on the Website. In case you are unable to delete it yourself, you may write to us on the email address provided on our Website. Please note once your account is deleted, you can no longer access your account. We will not be responsible for any information which is deleted on account of deletion of the account.

### **General, Applicable Law and Jurisdiction**

SPRIX Manabie Education Private Limited \_shall be the entity rendering the services and accordingly, the Agreement shall be governed by and construed in accordance with laws of India and the exclusive jurisdiction shall lie with courts at New Delhi, India.

It shall be deemed that you consent to any modifications which are made from time to time. Hence it is advised to stay updated with the changes on our Website from time to time.

In the event of any queries/ disputes, you are requested to get in touch with us at the details mentioned on the Website.